

CU GME HEALTH PLAN “URGENT CARE” OPTIONS

PEDIATRIC

- Contact pediatrician’s office.
- Denver Health PEDIATRIC URGENT CARE CLINIC* is available seven days a week with extended patient care hours. Location: 777 Bannock Street (1st Floor, Denver Health Medical Center) Phone: 303-436-6180. Co-payment: \$10.

ADULT

- Contact primary care physician (PCP). While your plan does not require PCP selection, you are STRONGLY encouraged to establish care. This will help improve access to care, perhaps avoid an emergency room visit and co-payment, and is optimal for continuity of care.
- Most in-network family practice groups offer same day access during regular business hours, even if you are not an established patient.
- Most in-network internal medicine practices offer same day access during regular business hours for established patients.
- The Denver Health Medical Center ADULT WALK-IN CLINIC* provides walk-in access and extended hours seven days a week to help accommodate your urgent care needs. Location: 777 Bannock Street (1st Floor, Denver Health Medical Center) Phone: 303-436-6070. Co-payment: \$10.

*In-network status at Denver Health applies ONLY to DH Adult Walk-In Clinic and Pediatric Urgent Care Clinic, not any other service provided at Denver Health, and ONLY for services provided *at time of presentation and done in* the Adult Walk-In Clinic or Pediatric Urgent Care Clinic.

CAUTIONS

- It is the insured’s responsibility to know in-network versus out-of-network providers and benefits. The insured will be responsible for payment of out-of-network deductibles, coinsurance, etc. when out-of-network providers or facilities are accessed, regardless of who directed the patient to the out-of-network provider.
- Ancillary and/or follow-up services, such as labs, x-rays or scans, must also be provided by in-network physicians and facilities (and precerted, if required) to receive the in-network reimbursement rate.
- When precertification is required, it is the insured’s responsibility to make certain it is done. Failure to precert will result in the denial of benefits and the insured will be responsible for all related charges. Details are on your ID card and in the Plan Document.
- The Provider Directory and Plan Document are posted at www.uchsc.edu/gme/medins.htm.

All members of this plan are encouraged to seek medical attention, at the appropriate level of care, as needed. When emergency (critical) care is needed, report to the nearest emergency room. The emergency room has a \$100 co-payment because services at the emergency room are much more expensive, both to the patient and the Plan. The emergency room co-payment is waived if visit is due to an injury or if the patient is admitted to the hospital directly from the emergency room.

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