

## T-Res Installation Guide

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This guide describes the steps required to install T-Res on your device. It contains complete, step-by-step instructions, as well as a brief overview of the different components of T-Res.

T-Res Installation varies depending on your device, and your operating system.

- [Palm User - Windows OS](#)
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### Palm User - Windows OS

T-Res users who work with PDA's need two software components: The Palm Application and the HotSync conduit. This guide will walk you through the Palm application and Conduit installation. The Palm application is installed on your PDA. It enables you to record your activities and serves as a repository until you can send your activities to our server. The HotSync conduit is what serves as the "bridge" between your computer and our server. The first time you hotsync it creates a Parameters data file on the Palm that displays information specific to your Residency Program. Everytime you hotsync after that, the conduit checks for new activities recorded on your PDA and sends them to our server.

Ensure the following requirements are met before installing T-Res software:

- Your Palm OS-based PDA is running Palm OS 3.5 or newer.
- The Palm Desktop Software is installed on your Windows-based desktop computer.
- Your internet access works.
- You have your Palm OS-based PDA in its HotSync cradle (or attached to its HotSync cable) properly attached to your computer.
- You know your T-Res username and password.
- You know how to complete a HotSync with your PDA. If you are unsure please consult the documentation that came with your PDA.

### Step-by-step Installation Instructions

1. Go to the [Downloads Page](#).
2. Click on T-Res for Palm OS. Save the file on your Desktop.

3. Double-click on the saved file to bring up the Palm Install Tool. T-Res.PRC will be on the list of file(s) to be installed on your PDA on the next hotsync.
4. Click Done. You might get a message saying the file(s) will be installed on your next hotsync. Click OK.
5. Hotsync.
6. The T-Res icon should now appear on your Palm.
7. Go to the [Downloads Page](#) again.
8. Click on T-Res HotSync Conduit. Save the file on your Desktop.
9. Double-click on the installer file to begin Conduit installation. If you are using Win 98/ME you will get two errors – ignore these. Run the Win 98/ME Conduit Patch from the [Downloads Page](#) to fix these errors.
10. After Conduit installation, hotsync again. Enter your username and password in the T-Res Hotsync Conduit pop-up window and click OK.
11. After the hotsync, T-Res should now be ready to use. You may delete the Installer files from your desktop after installation is complete.

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## **Palm User - Mac OS**

T-Res users who work with PDA's need two software components: The Palm Application and the HotSync conduit. The Palm application is installed on your PDA. It enables you to record your activities and serves as a repository until you can send your activities to our server. The HotSync conduit is what serves as the "bridge" between your computer and our server. The first time you hotsync it creates a Parameters data file on the Palm that displays information specific to your Residency Program. Everytime you hotsync after that, the conduit checks for new activities recorded on your PDA and sends them to our server.

Currently we do not have a conduit that works with a Mac desktop but we do offer a work around. During most normal hotsyncs data on your Palm (including the T-Res data files) are saved in your Palm's Backup folder on your desktop computer. This creates an opportunity to work around the lack of a conduit.

We will send you your Parameters file which tells your T-Res to display the right lists of diagnoses, procedures, attending physicians, etc. that are specific for your program. In turn, you will have to send us your Activities and parameters files every month or so in order for us to hotsync as you (i.e. use your username and password for the hotsync) so that your Activities will get transferred to the server.

To get your T-Res files for a Mac, email us at [support@t-res.net](mailto:support@t-res.net) with your username and password, and indicate that you are a Mac user. If you have already received your files, you may now install T-Res on your PDA.

Ensure the following requirements are met before installing T-Res software:

- Your Palm OS-based PDA is running Palm OS 3.5 or newer.
- The Palm Desktop Software is installed on your desktop computer.
- You have your Palm OS-based PDA in its HotSync cradle (or attached to its HotSync cable) properly attached to your computer.
- You know how to complete a HotSync with your PDA. If you are unsure please consult the documentation that came with your PDA.
- You have received the following files from us:
  - T-Res.prc
  - T-Res\_Parameters\_TRs2.PDB

### Step-by-step Installation Instructions

1. Copy each file to a directory on your Mac's hard drive.
2. Open your Palm installer application.
3. Copy & Paste or Drag & Drop the two files you copied to your hard drive, into the installer window. One file is the T-Res Palm Application, the second file is your program's list data.
4. Hotsync to install both files on your Palm.
5. You can delete the install files from your Mac's hard drive once the installation is complete.

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### Pocket PC User

T-Res for Pocket PC is now available for download for all users EXCEPT for those who are in a Psychiatry Residency Program. We are working on some changes to the Pocket PC application to make it Psychiatry-compatible in the near future.

Ensure the following requirements are met before installing T-Res software:

- Your Windows OS-based PDA is running Windows Mobile 2003 or higher.
- Microsoft ActiveSync is installed and running on your computer, or for Vista users, the Windows Mobile Device Center.
- Your internet access works on your mobile device (i.e. you can browse using your device's mobile browser).
- You have your Windows OS-based PDA in its cradle or cable, properly attached to your computer.
- For ActiveSync version 3.x: Right-click on your ActiveSync icon and choose "Connection Settings". Make sure this option is checked: "Allow network (Ethernet) and Remote Access Service (RAS) server connection with this desktop computer." and then click OK.
- You know your T-Res username and password.

### Step-by-step Installation Instructions

1. Go to the [Downloads Page](#).
2. Click on T-Res for Pocket PC and save it to your desktop.
3. Double-click on the saved file to begin T-Res Installation.
4. Click on "I Agree" to proceed with installation.
5. Click on Deploy to begin the device check and copy the installation files from your computer to your device.
6. When prompted, tap on your device screen to proceed with installation.
7. When installation is completed, tap on Start -> Programs -> T-Res on your PDA. Wait for T-Res to load.
8. A message will pop-up saying that you must sync to the T-Res server. Tap on "Sync" on the bottom part of the screen.
9. Enter your username and password in the text boxes provided. You can check the "Save login" box if you wish. Tap OK to begin synchronization.
10. Wait for synchronization to finish. It might take up to 5 minutes, depending on your device and internet connection. A box that says "Sync Successful" will pop up after the synchronization is completed.
11. You will be prompted to restart the application after synchronization. Tap OK, and then restart the application by tapping on Start -> T-Res or Start -> Programs -> T-Res.
12. Tap on Activity -> New and verify that the lists and activity types are relevant to your discipline and program.

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