

Univ. of Colorado Denver — Anschutz Medical Campus
Student Insurance Office
Education Facility II, North, RM P28-3207 M.S. A035
13120 19th Ave, P.O. Box 6511 Aurora, CO 80045



Welcome to your healthcare coverage administered by **AmeriBen** and prescription drug (Rx) coverage administered by **Express Scripts**. Your healthcare coverage/Rx identification card is below for your use/ Please carry this card with you since it is important to show it to your healthcare provider at the time of service. The information included on the card will give them the information needed to properly file your claims. Destroy any old Medical/RX cards.

This Section needs to be left blank for variable data (participant addresses)

AmeriBen's Customer Care Center is available to answer your questions about the plan benefits or to provide information concerning the status of your claims Monday through Friday, 7:00am to 6:00pm Mountain Time. You can contact the customer care center at 1-800-626-5520 or log onto our website at <https://services.ameriben.com>.

Preferred Network Organization

When you seek medical care the first thing you do is locate a provider such as a physician or hospital. Your benefit plan has entered into an agreement with a preferred network organization, the network is a group of physicians & hospitals contracted with your benefit plan to accept discounted rates in order to reduce the effect of rising healthcare costs while providing you with quality care.

Note: Students are not required to use University of Colorado Hospital. Students have access to anywhere within the Great-West Healthcare PPO Network.



PPO Network — Your network of healthcare providers (i.e. physicians, labs and hospitals) is **Great-West Healthcare**. You should call AmeriBen at 1-800-626-5520 to make sure your provider is part of the Great-West Network. You can also check online at www.mygreatwest.com

Note: You may notice that the name on the website has changed to CIGNA. This is because Great-West Healthcare is now part of CIGNA HealthCare. In the future, the combined organization will be able to offer you more services & a larger network of providers. However, at this time you do not have access to CIGNA providers as CIGNA & Great-West Healthcare still exist as two separate networks. To find a Great-West Healthcare provider please visit www.mygreatwest.com.

Online Services

When AmeriBen administers your benefits you are automatically a member of Online Services. Online Services allow you to access your personal information 24 hours a day, 7 days a week. You receive answers to common questions such as "Has my claim been paid?" or "Has my deductible been met?" at your convenience with the click of a button.

With Online Services there is no need to worry about privacy. Online Services is safe and secure, AmeriBen has taken every precaution to ensure your privacy and to protect your personal health information.

Once you have activated your enrollment, you may access your account anytime, day or night. Online Services was designed with your busy schedule in mind. You can access Online Services at <https://services.ameriben.com>.

Draft ID card for: Student/Active (Plan A)
Colorado University Anschutz Medical Campus 2008 plan year
Updated: Several items
Card #4A - Draft #3



University of Colorado Denver
Anschutz Medical Campus

RXBIN: 003858
RXPCN: A4
RXGrp: GWTA

Payor ID/NEIC#: 80705

STUDENT ID: ID # will be inserted here
NAME: NAME WILL BE INSERTED HERE

Medical/RX Card
Great-West Healthcare Group #: 0190390

Generic RX Copay: \$15
Brand RX Formulary Copay: \$40
Brand RX Non-Formulary Copay: \$60
Up to annual maximum RX benefit of \$3,500
In-Network Office Visit Copay: \$10

IMPORTANT INFORMATION: Pre-admission Notification. You are responsible to call or have your physician call AmeriBen at 1-800-626-5520 before non-emergency hospital admissions and within 2 working days of an emergency admission.

Important Phone Numbers:

Eligibility, Claims and Benefit information (AmeriBen) (800) 626-5520
or access the on-line claims look-up website at — <https://services.ameriben.com>
To locate a Great-West Preferred Network Physician, Hospital or Ancillary Provider (800) 626-5520
or access the Great-West website — (select "Find a Provider") www.mygreatwest.com

Pharmacy Member Services (Student Inquiries): 866-247-5008
Pharmacists Help Desk (Pharmacist Inquiries): 800-235-4357

Express Scripts Rx website for formulary and RX claims history www.express-scripts.com



Submit Medical Claims To:
Great-West Healthcare
1000 Great-West Drive
Kennett, MO 63857-3749
NEIC# 80705

Direct Pharmacy Inquires
or Non-Electronic Claims to:
Express Scripts, Inc.
PO Box 66583
St. Louis, MO 63166-6583
Attn: STD Account

Possession of this card or obtaining pre-treatment authorization does not guarantee coverage or payment for the service or procedure reviewed. Please call AmeriBen to verify eligibility

2008/2009



Underwritten by Great-West Life & Annuity Insurance Company Policy Number 0190390 — S